

The Department of Veterans Affairs (VA), Office of Small and Disadvantaged Business Utilization's (OSDBU) Center for Verification and Evaluation (CVE) has earned the coveted International Organization for Standardization (ISO) 9001 Quality Management Systems certification. Following a rigorous multi-stage, external audit of CVE operations and procedures, CVE becomes one of the few organizations within VA which are currently ISO certified. Committed to protecting the Veteran's Advantage, CVE continues to enhance the verification program and respond to the call of its constituency to uphold the excellence and consistency of the verification process. By providing repeatable processes of the highest standards, CVE positions VA's Verification program to provide exceptional service to Veteran-Owned businesses seeking to do business with VA.

The widely recognized ISO standards are designed and implemented to help organizations ensure they meet the needs of customers and stakeholders while satisfying statutory and regulatory requirements related to a process or product. This prestigious ISO designation is awarded via an independent third-party certification and provides confirmation that CVE meets the requirements of ISO 9001. ISO 9001 certification is directly connected to superior performance and provides extensive internal benefits. These benefits include high customer satisfaction, enhanced internal communications and work processes, and strong, documented customer and supplier partnerships.

Visit http://www.iso.org/iso/qmp_2012.pdf to access a full description of ISO's Management Principles.